Australian National Cleaning Management Framework (ANCMF)

Patient Room

Code: ANCMF-AU-HF-PR-04 • Facility: Healthcare Facility • Frequency: daily

Scope of Work

- Dust all horizontal surfaces including bed frames, bedside tables, and window sills.
- Sanitise high-touch areas such as door handles, light switches, and bed rails.
- Clean and disinfect the bathroom, including the toilet, sink, and shower.
- Empty and sanitise rubbish bins.
- Vacuum and mop floors using a colour-coded system to prevent cross-contamination.
- Replace bed linens and towels with fresh, sanitised items.
- Ensure all cleaning products and equipment are stored safely and securely on the trolley.

Method

- 1. Begin by donning appropriate personal protective equipment (PPE) as per infection control guidelines.
- 2. Use a damp microfibre cloth to dust all surfaces, starting from the highest point and working downwards.
- 3. Apply a hospital-grade disinfectant to high-touch areas and allow the recommended contact time before wiping clean.
- 4. Clean the bathroom using separate, colour-coded cloths and mops for the toilet and other surfaces.
- 5. Empty rubbish bins, replace liners, and sanitise the bin interior and exterior.
- 6. Vacuum the floor using a HEPA-filtered vacuum cleaner, then mop with a disinfectant solution.
- 7. Replace bed linens and towels, ensuring they are handled with clean gloves.
- 8. Conduct a final inspection to ensure all tasks are completed to standard.

Equipment

- Microfibre cloths (colour-coded)
- Hospital-grade disinfectant
- HEPA-filtered vacuum cleaner
- Mop and bucket (colour-coded)
- · Rubbish bin liners
- Personal protective equipment (PPE)

Cleaning trolley

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are visibly clean and free from dust and debris; high-touch areas are sanitised with no visible residue; no odours present; bathroom fixtures are spotless and disinfected; floors are clean and dry with no streaks; rubbish bins are empty and sanitised.
Good	Minor dust or smudges on non-critical surfaces; high-touch areas are mostly sanitised; faint odours may be present; bathroom fixtures are mostly clean; floors are clean but may have minor streaks; rubbish bins are empty but not sanitised.
Pass	Noticeable dust or smudges on surfaces; high-touch areas are inconsistently sanitised; noticeable odours; bathroom fixtures have visible water spots; floors are clean but damp; rubbish bins are not emptied.
Fail	Visible dirt and dust on surfaces; high-touch areas are not sanitised; strong odours present; bathroom fixtures are dirty; floors are dirty or wet; rubbish bins are overflowing.