Australian National Cleaning Management Framework (ANCMF)

Tennis Court

Code: ANCMF-AU-H-TC-01 • Facility: Hospitality • Frequency: daily

Scope of Work

- Remove all rubbish and debris from the court surface and surrounding areas.
- Sweep the court surface to remove dust, leaves, and other loose particles.
- Sanitise high-touch surfaces such as net posts and seating areas.
- Inspect and clean court lines and markings to ensure visibility and cleanliness.
- Empty and sanitise rubbish bins located around the court area.
- Check and clean surrounding fences and barriers for dust and cobwebs.
- Ensure all cleaning activities comply with Australian workplace health and safety requirements.

Method

- 1. Begin by collecting all visible rubbish and debris from the court and dispose of it in the designated rubbish bins.
- 2. Use a broom or mechanical sweeper to thoroughly sweep the court surface, ensuring all dust and loose particles are removed.
- 3. Apply a suitable sanitising solution to high-touch areas such as net posts and seating, using a cloth or spray bottle.
- 4. Inspect court lines and markings, using a damp cloth to clean any visible dirt or stains.
- 5. Empty rubbish bins and replace liners, then sanitise the bin surfaces with a disinfectant wipe.
- 6. Use a duster or cloth to remove dust and cobwebs from fences and barriers surrounding the court.
- 7. Ensure all cleaning equipment is cleaned and stored properly after use.

Equipment

· Broom or mechanical sweeper

• Sanitising solution and spray bottle

- · Cloths and disinfectant wipes
- Rubbish bin liners

- Duster
- Personal protective equipment (PPE) as required

Quality Criteria

Performance Level	Criteria
Excellent	All surfaces are free from dust, debris, and stains. High-touch areas are sanitised and visibly clean. Court lines are clear and visible. No rubbish is present, and bins are empty and sanitised. Fences and barriers are dust-free.
Good	Minor dust or debris present on surfaces. High-touch areas are mostly sanitised. Court lines are mostly clear. Minimal rubbish present, bins are mostly empty and sanitised. Fences and barriers have minor dust.
Pass	Noticeable dust or debris on surfaces. High-touch areas have been partially sanitised. Court lines are visible but not clear. Some rubbish present, bins are not fully empty or sanitised. Fences and barriers have visible dust.
Fail	Significant dust, debris, or stains on surfaces. High-touch areas are not sanitised. Court lines are not visible. Rubbish is present, bins are full or unsanitised. Fences and barriers are dusty and cobwebbed.